



Frequently Asked Questions for Clients and Referral Parties

The Court ordered me to attend a specific service, such as TSV, why do I have to go through an initial assessment?

Although the Court ordered a specific service, an initial assessment is necessary to determine what is clinically appropriate for the client and/or family. If we determine that a different service than what was ordered is needed, we will communicate this to you, the referring party, and the Court.

After the initial assessment, my clinician determined I need to participate in a different service than what the Court mandated, why?

Every case is different, but at times the Court orders a service that is clinically inappropriate. For example, a family ordered to participate in TSV services may be recommended to engage in individual therapy first. This can be for a variety of reasons, but may be due to a history of domestic violence, abuse allegations, parent's or child's mental health functioning, or co-parenting difficulties in high conflict separations.

Do you prescribe medication or have psychiatric services?

Interwoven and The Forensic Center do not have any psychiatrists on staff, and as such we cannot prescribe medication. If this is a service that is recommended after an initial assessment, clinicians can provide referrals for other community agencies that provide psychiatric services.

For how long will I be in treatment?

Each client's treatment plan is different. It is difficult to say how long treatment will last. You can expect the initial assessment to take about one to three sessions, and after that point, your clinician will discuss your treatment or service plan with you and/or the family. Clinicians will continuously assess client's progress in order to best determine when a client/family should be discharged.

I am interested in services, but I am not court-ordered. Can I still obtain services?

Absolutely! The Forensic Center was established in 2009 to provide affordable, high-quality forensic services, but Interwoven Community Counseling Center was launched in 2019 to serve non-court mandated clients.

I have been ordered to complete a psychological evaluation or am requesting one for myself. What does that entail and what can I expect?

Psychological evaluations include both interviews and psychological testing. Evaluations can take anywhere from 4 to 8 hours, typically scheduled across multiple appointments. Evaluators will usually begin with a clinical interview where you will provide the evaluator with information about your personal history to assist with determining the appropriate psychological testing measures. Psychological testing involves many activities, including answering multiple choice questions, writing responses to questions, and completing tasks related to cognitive and intellectual functioning.

What is needed in order to engage in services over telehealth?

Interwoven and The Forensic Center use the HIPAA-compliant software Zoom to conduct services via telehealth. For therapy or other non-evaluation services, clients need a device (smartphone, computer, tablet, etc.) that can connect to the Internet in order to log onto Zoom to meet with their clinician. For evaluation clients, for some appointments a laptop or desktop computer may be necessary. Clinicians will send a link to the Zoom meeting to the client's email address prior to the scheduled session. Clients should have a private space to engage in services.

What happens if I do not have access to the above technology needed to engage in telehealth services?

If clients do not have access to the technology needed for telehealth services, there are a few options. First, if the client is court-mandated, it is possible that arrangements can be made with the client's attorney or other attorney on the case to utilize technology available at the attorney's office or other location. Clinicians will work with clients and the referring parties to determine if this is possible. Second, we are able to see clients in-person at our facility in limited situations if the client cannot receive services in any other manner. Both clients and clinicians must discuss this option and agree. All parties must wear masks when in our facility and abide by social distancing regulations. Lastly, if neither of the prior options are viable, our staff can provide referrals to other facilities that may be a better fit for the client/family.

I work during the day. Can I make an appointment during the evenings or weekends?

We are open on some evenings, but do not currently have weekend hours. The Center's hours are as follows: Mondays and Fridays 9am to 5pm, Tuesdays and Wednesdays 9am to 6pm, and Thursdays 9am to 7pm.

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